

Welcome to Lake Awoonga Caravan Park

Thank you for choosing our park and we do hope you enjoy your stay. Here is some information and a few park rules to make your stay more enjoyable

OFFICE HOURS:

Monday— Saturday 8:30am—5:00pm
Sunday 9:00 am—4:00pm
Check In —2pm (Cabins), 12noon (Sites)
Check Out—10am

No exception unless prior arrangements are made with Management.

AFTER HOURS: number and night bell is located at front door at Reception. All guests and visitors MUST report to the office on arrival.

BOOKINGS/CANCELLATIONS: All bookings require a deposit to be placed at the time of reservation. Particular numbered sites and cabins cannot be guaranteed and may change without notice. Should you need to cancel your stay, we will try to assist you where we can, however we cannot guarantee that changes and refunds can be made. Refunds are subject to cancellation policy, located on the website.

No refunds are given for early departures or cancellations once arrived. This includes shortening your stay due to inclement weather.

NOISE: This park has a quiet time between 9.30pm and 7.00am. Loud noise, loud music, unacceptable language or disrespectful behaviour will not be tolerated at any times. You may be directed to leave the park, without refund, if you do not abide by this rule. We do not allow parties within the Park for this reason.

CAMP KITCHENS: are to be vacated by 9.30pm. Please remember that the camp kitchen area is a communal area and for the use of ALL guests. You are required to clean up the camp kitchen after you use it, including disposal of rubbish in the bins provided.

VISITORS: must park their car OUTSIDE of the park boundaries. All visitors must abide by Park Rules and vacate the park by 6.00pm.

CHILDREN: are always the responsibility of their parents/guardians at all times and must not be left unsupervised, **including use of the amenities.**

BIKES/SCOOTERS: please ensure helmets are worn at all times. Normal road rules apply and be reminded that there is to be no riding after dark.

MINORS: Persons under 18 years of age must be accompanied by a parent or guardian. Bookings and Check Ins will not be accepted without appropriate adult representation.

FIRES: are only permitted in Park fire pits located throughout the park. No personal fires/pits to be used. No fires on total fire ban days.

PARKING: Strictly one vehicle per site. Please ensure your vehicle is parked in **front** of your Caravan Camper/Tent off the road and within the boundaries of your allocated site. Additional vehicles need to be parked where directed by management. CABINS, please park where directed.

DO NOT DRIVE OR PARK ON SLABS

SULLAGE: Pits are provided on all powered sites, please ensure your grey water goes down the drain and not on the ground.

TELEVISION / PHONE RECEPTION: Is unreliable and **NOT** guaranteed. Public WIFI is with the Gladstone Waterboard - **Lake Awoonga Visitors** follow prompts to log in.

RUBBISH BINS: There are two industrial rubbish bins on the exit road. Please ensure all rubbish is bagged up and tied off before placing rubbish in these bins. There are wheelie bins located around the park.

No Red Claw/Fish in wheelie bins.

DUMP POINT: is located on the road leading into the park. This Dump Point is locked. Please see staff regarding location of Key.

PETS: Are not permitted in the park or in the lake area, failure to comply will incur a fine.

LAUNDRY: Located in the amenities block. Three washing machines and One dryer. Clothes lines are located at the laundry area. No clothes lines to be tied to power poles or trees.

KIOSK: Stocks a limited supply of grocery items/cold drinks/Ice Creams /Bait and some general fishing tackle.

ICE & GAS REFILL: at Kiosk/Reception.

FISHING PERMITS: are not required at Lake Awoonga.

REFUELLING: We ask that you do not refuel boats on site or on grass areas.

SPEED LIMIT: of walking pace (8kms) throughout the park, must be observed at all times.

SMOKING: is not permitted inside any caravan park buildings. Please dispose of all butts thoughtfully and do not litter.

SECURITY: Please keep your valuables secure by locking vehicles, cabins & caravans. The park takes no responsibility for stolen or lost property.